

OSEE TRANSPORTATION

Non-Emergency Medical Transportation • Senior Transportation •
Accessible & Contract Transportation

COMPANY PROFILE



Osee Transportation at a Glance

Osee Transportation LLC is a transportation company headquartered in Columbus, Ohio, with a second location in Bangor, Maine, providing safe, dependable and comfortable transportation for individuals, families, healthcare organizations, senior-living communities and businesses.

NEMT

Non-Emergency Medical
Transportation



Wheelchair-Accessible
Vehicles

24/7

Communication-First
Service Mindset

OH·ME

Columbus, OH & Bangor,
ME

Who We Are

More Than a Ride

For many of our passengers, reliable transportation is the connection between them and their healthcare, independence, employment, family and community. That is why Osee approaches every trip with professionalism, respect, patience and attention to detail.

Built for Partners

Hospitals, dialysis centers, senior-living communities, home-care agencies and transportation networks need a partner they can trust with their patients, residents and clients. Our profile is designed to show exactly what Osee can do for your organization.

Quick Facts

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| ● Email: info@oseetransportation.com | ● Legal name: Osee Transportation LLC |
| ● Ohio: 1875 Langham Rd, Columbus, OH 43221 | ● Maine: 148 Union St, Bangor, ME 04401 |
| ● Web: www.oseetransportation.com · Motto: Ride. | ● Phone: +1 413-517-5600 |
| ● Reliable. Ready. | ● |

Who We Serve

Individuals & families · Healthcare organizations · Senior & residential care · Home-based care · Transportation networks · Businesses & organizations

Vision & Mission

OUR VISION

For all individuals and organizations throughout Ohio, Maine and beyond.

Osee Transportation envisions a transportation network where access, reliability and dignity are not barriers to receiving healthcare or participating fully in everyday life. We aim to build long-term relationships with healthcare providers, senior-care organizations, transportation networks, businesses and communities while continuously improving the passenger experience.

OUR MISSION

To provide safe, reliable, accessible and compassionate transportation that connects people to the places and services that matter most.

Our Mission Is Delivered Through

- Reliable scheduling
- Professional customer service
- Safe transportation practices
- Accessible transportation solutions
- Respectful passenger assistance
- Clean and comfortable vehicles
- Clear communication
- Dependable recurring transportation
- Strong partnerships with organizations and care providers



Our Core Values

Seven principles shape every Osee trip — from the first phone call to the moment a passenger reaches their destination.

01

SAFETY

Every journey begins with safety. We prioritize responsible driving, appropriate passenger assistance and transportation practices designed to protect our passengers.

02

RELIABILITY

Our customers and partners depend on transportation being available when it is needed. We focus on punctual scheduling, communication and consistency.

03

DIGNITY

Every passenger deserves to be treated with patience, respect and professionalism — regardless of age, mobility needs or circumstances.

04

COMPASSION

Transportation can be stressful, particularly when someone is traveling for medical care. Our approach is centered on understanding and assisting passengers with care.

05

PROFESSIONALISM

We strive to provide a consistent, courteous and professional experience from the first phone call through completion of the trip.

06

ACCESSIBILITY

Transportation should be available to people with different mobility requirements. Osee is committed to providing appropriate accessible transportation solutions.

07

ACCOUNTABILITY

We take responsibility for the service we provide and value open communication with passengers, families and organizational partners.

Comprehensive Transportation Solutions

Transportation solutions designed for both individual passengers and organizational partners.

1 • Non-Emergency Medical Transportation

Transportation for individuals traveling to and from healthcare-related appointments and services where ambulance transportation is not required.

- Medical, specialist & diagnostic appointments
- Therapy & rehabilitation
- Dialysis & follow-up appointments
- Healthcare facilities & approved medical destinations

2 • Wheelchair Transportation

Accessible transportation for passengers who require wheelchair access, designed to provide:

- Accessible vehicle entry
- Secure wheelchair transportation
- Comfortable passenger positioning
- Appropriate assistance & safe delivery

3 • Ambulatory Transportation

For passengers who can walk independently or with limited assistance but require dependable transportation to their destinations.

- Medical & specialist visits
- Rehabilitation & therapy
- Senior & community transportation

4 • Senior Transportation

Transportation designed around the needs of older adults, supporting:

- Medical & healthcare appointments
- Shopping, errands & community activities
- Family visits & other scheduled destinations

Our approach emphasizes patience, dignity and dependable service.

Recurring & Facility Transportation

Recurring Transportation

Some passengers require transportation repeatedly rather than on a one-time basis. Osee works with individuals and organizations around recurring requirements:

- Dialysis
- Therapy & rehabilitation
- Medical appointments
- Scheduled healthcare services

Recurring arrangements allow organizations to establish predictable transportation around their clients' needs.

Hospital & Facility Transportation

Osee can support healthcare and care facilities with transportation requirements including:

- Scheduled patient transportation
- Discharge transportation
- Follow-up & specialist appointments
- Rehabilitation appointments
- Facility-to-facility transportation where appropriate
- Supplemental transportation capacity

Behavioral Health Transportation

Appropriate non-emergency transportation solutions for individuals accessing behavioral-health services — subject to the requirements of the facility and applicable transportation regulations.



Side-entry wheelchair-accessible vehicle configuration.

More Than a Ride

Osee Transportation's philosophy can be summarized in three words. This is more than a slogan — it is the service standard Osee aims to deliver on every trip.



RIDE.

We provide the transportation solution.



RELIABLE.

We focus on consistency, communication and dependable scheduling.



READY.

We are ready to respond to the transportation needs of passengers and organizational partners.

Every Trip Reflects Our Commitment To

- **Safety** — responsible driving and assistance
- **Reliability** — punctual, consistent service
- **Respect** — dignity for every passenger
- **Comfort** — clean, comfortable vehicles
- **Professionalism** — courtesy at every step
- **Communication** — clear, proactive updates
- **Accessibility** — solutions for every mobility need

Every Passenger Matters

We believe transportation should feel **safe, respectful, comfortable, professional and dependable**. Whether a passenger is traveling to a routine appointment or relying on transportation to access essential healthcare, every journey deserves the same level of care. The experience begins before the vehicle arrives and continues until the passenger reaches their destination.

Facility & Contract Partnerships

Osee Transportation is actively developing partnerships with organizations that require dependable transportation. We can explore arrangements including:

Approved Transportation Provider

Become an approved transportation resource for your organization.

Recurring Transportation Agreement

Establish scheduled transportation for recurring passenger needs.

Facility Transportation

Provide transportation for residents, patients or clients.

Discharge Transportation

Support appropriate non-emergency transportation following healthcare or rehabilitation stays.

Overflow Transportation

Provide additional capacity when an organization's existing transportation resources are unavailable or fully booked.

Referral Partnership

Establish a professional referral relationship for individuals requiring transportation.

Contract Transportation

Develop customized transportation arrangements around an organization's specific requirements.

A Partner You Can Trust

When an organization chooses Osee, our responsibility extends beyond the vehicle. Transportation partners may be responsible for coordinating patients, residents, clients, families, care teams, administrators and schedulers. Our goal is to provide a transportation experience that supports your organization's own commitment to quality.

Safety, Quality & Communication

Safety Is Part of Every Trip

Passengers and institutional partners need confidence in the transportation they arrange. Our quality approach encompasses:

- Vehicle safety and maintenance
- Appropriate vehicle inspections
- Driver qualification requirements
- Responsible driving practices
- Passenger assistance procedures
- Wheelchair securement procedures where applicable
- Clean transportation environments
- Professional communication
- Incident reporting procedures
- Continuous service improvement

Modern Communication Channels

Modern transportation requires modern communication. Osee uses appropriate channels to support:

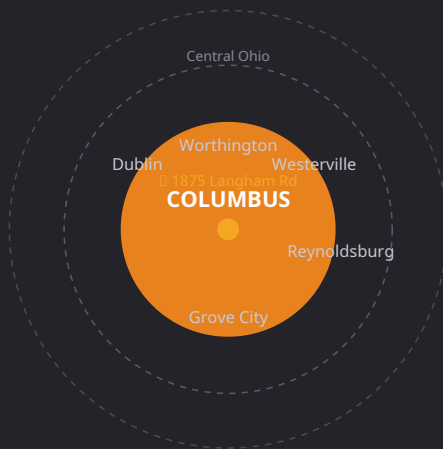
- Trip scheduling
- Transportation confirmations
- Customer communication
- Driver coordination
- Service inquiries
- Recurring trip coordination
- Organizational communication

Our Approach to Healthcare Partners

- **Simple communication** — a clear point of contact
- **Scheduled transportation** — advance scheduling for planned appointments
- **Recurring trip coordination** — support for regular-schedule passengers
- **Passenger-centered service** — respectful transport for patients and residents
- **Organizational flexibility** — arrangements built around your operations

Service Area — Ohio & Maine

Osee Transportation operates from two locations, supporting transportation needs across the Central Ohio and Bangor, Maine region.

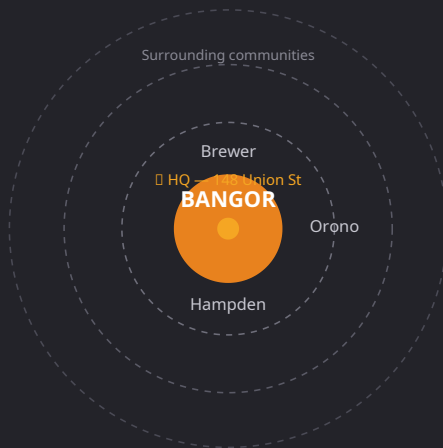


Columbus & Central Ohio

1875 Langham Rd, Columbus, OH 43221

Our Ohio location extends Osee's dependable, accessible transportation model to **Columbus and Central Ohio** — including Dublin, Worthington, Westerville, Grove City, Reynoldsburg and surrounding communities.

Service areas for organizational contracts can be discussed and customized for each partner.



Bangor & Surrounding Communities

148 Union St, Bangor, ME 04401

Our Maine service model supports transportation needs throughout **Bangor, Brewer, Hampden, Orono** and surrounding communities, with longer-distance transportation available where appropriate.

For organizational contracts, service areas and requirements can be established according to each partner's needs.

Community Commitment

Wherever we operate, Osee Transportation aims to contribute to stronger communities by helping people maintain access to healthcare, employment, education, community services, family and essential activities. Reliable transportation plays an important role in reducing barriers to participation and helping individuals maintain independence.

Vehicles Built Around Passengers

Osee's vehicles are selected and equipped to make transportation safe, accessible and comfortable — including wheelchair-accessible configurations with securement systems and easy entry.



Rear-Entry Accessible Van

Ramp entry with lowered floor for easy wheelchair boarding.



Side-Entry Accessible Van

Side ramp configuration for flexible boarding and seating.



Passenger Van

Clean, comfortable seating for ambulatory and senior passengers.

- Accessible vehicle entry (ramps / lifts)
- Secure wheelchair transportation & securement
- Comfortable passenger positioning
- Appropriate passenger assistance
- Clean and comfortable vehicle interiors
- Safe transportation to scheduled destinations

The Osee Trip Experience

01

Easy scheduling by phone or email

02

Confirmation & clear communication

03

Courteous, assisted boarding

04

Safe, comfortable arrival — every time

Who We Serve

Osee Transportation is positioned to work with both individual customers and institutional partners.

Healthcare Organizations

- Hospitals
- Medical centers
- Clinics
- Rehabilitation facilities
- Dialysis centers
- Behavioral-health organizations

Senior & Residential Care

- Skilled nursing facilities
- Assisted-living communities
- Senior-living communities
- Memory-care facilities
- Residential-care organizations

Community & Home-Based Care

- Home-care agencies
- Hospice organizations
- Care coordinators
- Social-service organizations
- Community organizations

Transportation Networks

- Transportation brokers
- Managed-care organizations
- Healthcare transportation networks
- Referral networks

Businesses & Organizations

- Corporate transportation
- Employee transportation
- Event transportation
- Contract transportation
- Scheduled group transportation

Individuals & Families

- Seniors
- Patients
- Caregivers
- Families
- Individuals requiring dependable transportation

Partner With Osee — Let's Move Forward Together

If your organization needs a dependable transportation partner, Osee Transportation would welcome the opportunity to discuss your requirements.

Additional Transportation Services

Taxi Services

Convenient point-to-point transportation for everyday travel needs.

Shuttle Services

Transportation designed for groups, organizations and scheduled movements.

Uber & Lyft Services

Additional everyday ride options available through Osee's transportation services.

Why Osee Transportation?

Choosing a transportation provider is about more than finding a vehicle. Organizations need a partner they can trust with their patients, residents, clients and employees.

1 • Reliable Service

We understand the importance of getting passengers to their destinations when expected.

2 • Passenger-First Approach

We treat passengers as people, not simply as trips on a schedule.

3 • Accessibility

We recognize that passengers have different mobility needs and transportation requirements.

4 • Professional Communication

Clear communication between passengers, families and organizational partners is fundamental to dependable transportation.

5 • Flexibility

Osee can support individual trips, recurring transportation, facility transportation and supplemental transportation requirements.



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